







COMMUNITY-LED MONITORING AND MOMENTUM (CLMM)

ACHIEVE's transformational approach encourages communities, especially program recipients, their families, and service providers to apply their experiences and ideas to inspire and sustain meaningful improvements across service continuum in orphans and vulnerable children (OVC) programs

EAGER COOPS RIVER BATELS BORNO

CLMM TOOLKIT DEVELOPMENT PROCESS



CORE
DESIGN TEAM
FORMATION



SURVE



LITERATURE REVIEW



DEVELOPMENT OF TOOLKIT



PILOT OF TOOLKIT



ROLLOUT

CLMM LEARNING EVENT



ROLLOUT

COMMUNITY-LED MONITORING & MOMENTUM (CLMM) STRUCTURES



COMMUNITY LEVEL

- Kid's Club
- Operation Triple Zero Club Meetings
- Adolescent VLSA
- Caregivers Meeting VLSA meeting



GOVERNMENT LEVEL

- LGATWG Meeting
- State Steering Committee Meetings
- Implementing Partners Review Meeting
- States Donor Coordination Meeting



PROGRAM LEVEL

- Data Generation
 *Adolescent *CG *CCW
- Data Analysis, Reporting & Action Planning
 - CSO AONN IP GON
- Implementation of Action Plan
 *Community *LGA *States * National

CLMM TOOL USERS

Manager/Leader



Service Provider



Parent/Caregiver



Youth (Adolescent Boys & Girls)

BENEFITS OF CLMM



Promotes Ownership Build Confidence and Promotes Trust





Enhances Recipients' Satisfaction





Enhances sustainability



CLMM TOOLS & FREQUENCY OF USE

Tools	Timing/Audience
My Plans, Progress & Commitment: Journal Pages	Annually
Building a Culture of Engagement for CLM(M): Survey	Annually
Helping Young People to Communicate: Ideas	Anytime
Creative Ways to Gather Feedback: Meeting Energizer	Anytime
Before, During, and After Services:Worksheet	During Service Delivery
Seeking Meaningful Feedback: Discussion Prompts	During Service Delivery
Monthly Review: Reflection	Monthly
Peer-to-Peer Learning: Dialogue	Monthly
Appreciating Good Services: Reflection	Quarterly/Semi-Annually
Feedback Form: Questionnaire	Quarterly
Preparing to Give Feedback:Worksheet	Quarterly
Quarterly Review on Client Progress: Reflection Session	Quarterly
Manager/Leader Service Provider	Parent/Caregiver Youth

SUCCESS FACTORS



Training of stakeholders

Selection of CLMM focal person





Selection of CLMM tools (flexibility of use of tools) Using existing program structures for data collection





Using government structure for reporting and supervision Using neutral structure for collection and feedback analysis





ABOUT ACHIEVE

ACHIEVE is a seven-year (2019-2026) USAID-funded global project whose primary goal is to reach and sustain HIV epidemic control among pregnant and breastfeeding women, adolescents, infants, and children. To reach this goal, ACHIEVE supports OVC and DREAMS service delivery, provides technical assistance to strengthen social welfare systems, and supports capacity development for local partners to sustain services at the community level. In 2023, USAID added global health security to the project's scope of work. ACHIEVE is implemented by Pact, in partnership with Jhpiego, Palladium, No Means No Worldwide, and WI-HER.

ACHIEVE has implemented activities in nine countries: Burundi, Dominican Republic, Namibia, Nigeria, Rwanda, South Africa, South Sudan, Tanzania, and Zambia. To learn more about ACHIEVE visit: pactworld.org/achieve

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